

# Welcome to Barcelona

## *Tips for tourists: stay safe and respect others*

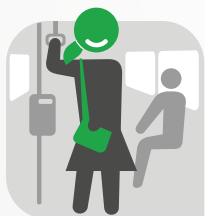
### Stay safe:



Keep an eye on **luggage, packages and personal belongings**, especially at bus and train stations or in waiting areas at stations and hotels. We recommend you identify any bulky items you have with you.



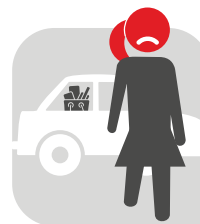
Keep your **personal belongings such as documents, keys, money, credit cards and items of value** (phones, cameras, etc.) safe and don't be careless with them, especially in busy or crowded places. It's better to keep money, credit cards and documents in your inside front pockets or bags that close.



When travelling on **public transport**, keep bags closed and in your sight at stops, on platforms and on buses or the metro. Avoid people knocking or bumping into you, as this could give them a chance to rob you.



In **open spaces**, on **terraces** or at the **beach**, take care of your belongings, don't leave them unattended and, if you have to go somewhere for a moment, ask someone you trust to keep an eye on them.



When travelling in **private vehicles**, avoid leaving packages or other items where they can be seen inside the vehicle, especially if they are of value (wallets, phones, bags, electronic devices, etc.). Even if you park in a secure car park, make sure you lock the car with the windows up. And take the car-park entry ticket with you.



When you are driving, don't trust anyone who warns you or **points out something wrong with the vehicle** (a puncture, lights gone, etc.) A petrol station is a good place to stop and check.

## Respect others:



Offering and **hawking** services, items or drinks without permission is illegal. They are often products of dubious origin without any kind of guarantee. Such activity is often linked with criminal networks who might be taking advantage of other people's insecurity. Both buying and selling are against the law and subject to fines.



Likewise, both contracting sexual services and **sexual activity** in public places is against the law and subject to fines.



It is forbidden to **consume alcoholic beverages in public places** in cans or glass containers. And it is not allowed under any circumstances if it causes a nuisance to the other people in the neighbourhood. Alcohol abuse poses a risk to your health.



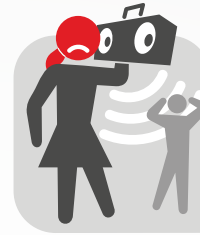
Commercial establishments may only **sell alcoholic drinks** to people over 18 years old.



Alcohol may not be **sold between 11 pm and 8 am** if it is not going to be consumed inside or on the terrace of licensed public premises.



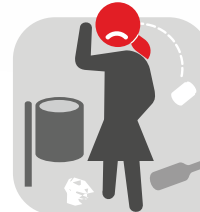
**Possessing or taking drugs** in public places is not allowed and is subject to fines. Selling unauthorised drugs is a crime.



If you are staying in a **tourist apartment or flat for tourist use**, please make sure it is legal and respect the rules and conditions for staying there. Don't bring in more people than the permitted limit and don't organise any activities that may disturb other customers or neighbours. For any doubts or queries, contact the reception or management service for the apartment: all accommodation must have a 24-hour customer-service help line.



Activities in public places must respect the rights of other people. Respect everyone's peace and quiet **by keeping your noise** down and when visiting popular tourist sites, take special care not to disrupt the daily lives of local residents.



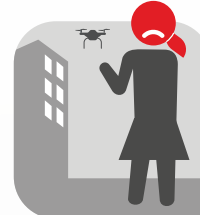
We want you to respect **public places** and help keep them clean. Anti-social behaviour may be reported by other people and punished by the police.



At the **beach**, please respect the signs for bathing in the sea (**red and yellow flags**) and do not walk on or bathe by the breakwaters.



**Camping is prohibited** in public places (including the beaches), except those where it is authorised.



For reasons of security **flying drones is banned** in the city of Barcelona.

# 24-hour Police Stations (with a complaints office)

\*Tourist helpline: +34 932 562 477 / +34 932 562 478

	<b>Mossos d'Esquadra</b> [Catalan regional police]: All crimes	<b>Guàrdia Urbana</b> [City police]: Thefts, robberies in vehicles and loss of documents
<b>Ciutat Vella district*</b>	<ul style="list-style-type: none"> <li>● Carrer Nou de la Rambla, 76 - 78</li> </ul>	<ul style="list-style-type: none"> <li>● Carrer de la Rambla, 43</li> </ul>
<b>Eixample district</b>	<ul style="list-style-type: none"> <li>● Plaça d'Espanya, 1</li> </ul>	<ul style="list-style-type: none"> <li>● Carrer Nàpols, 42 - 62</li> </ul>
<b>Sants-Montjuïc district</b>	<ul style="list-style-type: none"> <li>● Carrer d'Ulldecona, 35</li> </ul>	
<b>Les Corts district</b>	<ul style="list-style-type: none"> <li>● Travessera de les Corts, 319 - 321</li> </ul>	
<b>Sarrià-Sant Gervasi district</b>	<ul style="list-style-type: none"> <li>● Carrer d'Iradier, 9 - 11</li> </ul>	<ul style="list-style-type: none"> <li>● Avinguda J V Foix, 55</li> </ul>
<b>Gràcia district</b>	<ul style="list-style-type: none"> <li>● Avinguda de Vallcarca, 169 - 205</li> </ul>	
<b>Horta-Guinardó district</b>	<ul style="list-style-type: none"> <li>● Carrer de la Marina, 347 - 349</li> </ul>	
<b>Nou Barris district</b>	<ul style="list-style-type: none"> <li>● Carrer d'Aiguablava, 55</li> </ul>	
<b>Sant Andreu district</b>	<ul style="list-style-type: none"> <li>● Passeig de Torras i Bages, 125 - 145</li> </ul>	<ul style="list-style-type: none"> <li>● Carrer Sagrera, 179</li> </ul>
<b>Sant Martí district</b>	<ul style="list-style-type: none"> <li>● Carrer de Bolívia, 30 - 32</li> </ul>	
<b>Joint Office in La Barceloneta</b>	Passeig Joan de Borbó, 32. <b>October to May (inclusive):</b> from 9 am to 9 pm	



**EMERGENCY NUMBER: 112** 24 hours a day, 365 days a year

Les 24 hores del dia  
els 365 dies de l'any