

COTTAGE at the CREEK

HOUSE MANUAL

We will call the mobile number you gave at booking day of your arrival to relay key code to front door and we also want to insure your journey is going as planned and that you are well on your way to vacay mode.

Arrival time is officially 4 p.m. and check-out is 10 a.m. Sometimes we can be flexible on that, depending on whether there are other guests arriving or leaving.

We would appreciate if you would observe the following during your visit:

- Do not discharge firearms on the property (by county ordinance).
- We have supplied extra laundered but stained sheets that might be of use for toddlers or dogs on furniture. They can be found in upstairs cabinets in the back bedroom.
- If you have doggies, please have them do their “business” away from the immediate area of the cabin where people would walk.
- **Please respect the privacy of our neighbors on the adjoining properties. Please stay on our property and our creek front only. You will see fluorescent tape on the trees marking where our property ends.**
- Run any dirty dishes through the dishwasher before you depart. (If the dishwasher hasn’t finished before your departure, we’ll take care of emptying it.)
- Leave the bed unmade.
- If you don’t mind, please throw a load of your towels in the washing machine before you head out. It helps get the cleaning done a lot faster for the next folks coming in. That little combo set is kind of slow.
- Please turn off all lights and appliances (main AC and heaters unless outdoor temp is extreme hot or cold) when not in use. Including final departure.
- Garbage in outside bins must be in bags with lids on tight. Strictly enforced
- Report any maintenance issues at your earliest convenience, even if situation does not require immediate attention. (We need time to prepare BEFORE out next arrival.)
- **If you tag your vacation photos to Ivy Vacations on <https://www.facebook.com/ivyvacations/> or <https://www.instagram.com/ivyvacations/> and we repost them, we’ll give you a 15% discount off your next stay.**
- And most importantly, have a wonderful time!

If the cabin is left in good condition, we will automatically issue you a refund 7 days after your departure. Depending on your credit card company, it may take an additional day or so before it is credited to your statement. It will appear on the card on which you made your final payment.